

Terms and Conditions

1. A booking will be considered to be confirmed with Yorkshire Rose Wedding Cars once both the deposit has been paid and booking form has been signed and received. A non-refundable deposit of £50 per vehicle will secure the vehicle on the agreed date. The signed booking form is required at the time of any deposit being paid.
2. An acknowledgement and receipt of deposit will be issued upon receipt of the signed Booking Form and deposit. The outstanding balance is required to be paid no later than 30 days prior to the wedding day/ceremony.
3. Any cancellations must be made in writing to Yorkshire Rose Wedding Cars. All cancellations may incur a charge. (The minimum is the booking fee of £50 per wedding car). Should the Hirer cancel within 30 days of the agreed wedding/ceremony date, then the outstanding balance, minus the deposit is still due in full. We will immediately re advertise the date but in the event that we do not secure another booking for the vehicle(s) all monies are still due. If an alternate booking is secured, any monies paid will be refunded, minus the £50 deposit per car.
4. In the event of the Hirer changing the date of a confirmed booking we will happily transfer the booking to the new date, subject to availability. However, if the new date is unavailable the Hirer will forfeit the booking fee of £50 per vehicle.
5. In the event that the Hirer changes the date within 30 clear days of the original agreed wedding date/ceremony, and the new date required is unavailable; then the full balance of the original hire will still be due in full.
6. Whilst every effort is made to provide the vehicle booked, Yorkshire Rose Wedding Cars reserves the right to substitute vehicles in the event of mechanical failure or other circumstances beyond our control. Vehicles of a lesser hire charge will entitle the Hirer to a refund of the difference. Where a vehicle of a higher hire charge is substituted no extra will be charged to the Hirer. In the very rare event a mechanical failure/breakdown takes place en route to the ceremony, every possible effort will be made by Yorkshire Rose Wedding Cars to secure alternative transport. In the extremely unlikely event of a delay leading to a missed ceremony, a full refund will be offered, including deposit. If there is a mechanical issue/breakdown following the ceremony that prevents any member of the bridal party reaching the reception then a refund will be offered, dependent upon the proportion of the journey that has been missed and taking into account the loss of any photographic images lost due to be taken at the reception venue. The refund offered will be dependent on which members of the bridal party are affected.
7. All of our vehicles and chauffeurs will be immaculately presented, our chauffeurs will wear suits and a chauffeurs cap. The chauffeurs will politely decline any offer of alcoholic drinks whilst working. The cars will be decorated appropriately for your wedding/ceremony. Special requests can be considered, but a small cost may be incurred.
8. We understand the complexities of the day and the timings involved and our chauffeurs are likely to arrive earlier than the specified arrival time in your confirmation letter. May we ask politely that the Hirer ensures that all passengers will be ready for departure at the agreed specified departure time. Please note that the vehicles will only carry the maximum number of passengers they are insured to carry.
9. Yorkshire Rose Wedding Cars cannot be held responsible if the wedding/ceremony is completely missed due to the time keeping of the wedding/ceremony party or guests.
10. We have quoted a price on the information provided at the time of booking and have calculated the time required for your wedding or civil ceremony. We have been generous in our estimates, however; in the rare event that a significant amount of extra time be required an additional charge may be made proportionate to

the original booking quote. Should the wedding or civil ceremony significantly over run for a reason outside your control no extra charge will be made.

11. Yorkshire Rose Wedding Cars will select the route(s) required based on local knowledge and/or satellite navigation. The drivers will use their judgement driving at a lawful, safe and sensible speed in relation to the road and weather conditions.

12. Whilst every effort will be made to arrive at scheduled locations in good time, no responsibility can be taken for unforeseen road closures or for restrictions relating to vehicle access to any location or unforeseen physical delays en route to the ceremony or adverse weather conditions. We cannot be held responsible for late arrival or cancellation due to any other circumstances beyond our control. Yorkshire Rose Wedding Cars strongly recommend that you are covered by adequate wedding insurance.

13. The Hirer is responsible for any accidental or intentional damage caused to the vehicle(s) by themselves and/or their wedding guests. A minimum charge of £100 will be charged to cover the valet costs should damage be caused by any passenger through drink, food or illness.

14. Smoking and eating is prohibited in any of our vehicle and drinking is restricted to immediately following the wedding ceremony. We cannot be held responsible for any adverse medical reaction or allergy to anything consumed whilst in the vehicles, including the complimentary bubbly, or subsequently later or any injury or loss caused through excess consumption of alcohol. All items left in the vehicles are at the owners own risk and no responsibility will be taken for their loss or damage. Every effort will be made by our drivers to reunite any property found to the members of the Hirer's party.

15. All our modern vehicles are fitted with the required number of seat belts by law. As a number of our vintage vehicles are of an age where seat belts were not required by law, the hirer will be made aware of the statutory requirement regarding the use of seat belt, as required. Should a passenger under the age of 4 be required to be transported it is the Hirers responsibility to provide appropriate car seat(s). Yorkshire Rose Wedding Cars are happy to transfer small children between 4 and 12 years old, but only when an appropriate child seat has been fitted by a parent or guardian. Our drivers will not be responsible for the fitting the child seats. Please copy and paste the link below for full information on child seats and the law. <http://www.childcarseats.org.uk/law/index.htm>

16. All passengers are requested to make sure that all belongings are with them before vacating the vehicle(s). Valuables should not be left in the vehicle(s) during the ceremony. Every effort is made to ensure against damage to or loss of property of the Hirer or any member of the wedding party when either stationary or travelling in our vehicles.

17. Yorkshire Rose Wedding Cars may take photographs for their own promotional use, they may appear on our social media sites and website and by signing these conditions the Hirer has given Yorkshire Rose Wedding Cars permission to do so, we will own and retain copyright of any image taken but will happily share with anyone seeking a copy.

18. We reserve the right to amend our Terms and Conditions at any time. Only the agreed terms at the time of signing are applicable.

19. By signing and returning your booking form you will have deemed to have agreed and accepted the above terms and conditions. Thank you for booking with Yorkshire Rose Wedding cars, we enjoy our work and look forward to seeing you and your families on your special day